



Create a Contact List

During this time of crisis, the goal of the NeighborWorks Montana Network is to ensure that our communities are equipped with the knowledge and tools they need to remain in their homes and get the support they need to sustain. Please use this guide to help you navigate the uncertainties inherent with this crisis, and don't hesitate to reach out to us if you need help!

HOMEOWNERS, YOU CAN NOT JUST STOP PAYING YOUR MORTGAGE!!

You must contact your servicer to talk with them and create a payment plan.

Lender/Creditor Contacts

(this list is not exhaustive)

Name	Link to Website	Phone Number
Ally Bank	https://www.ally.com/	Auto: 1-888-925-2559 Bank: 1-877-247-2559 Home: 1-855-256-2559
American Express	https://www.americanexpress.com/	1-800-528-4800
Bank of America	https://www.bankofamerica.com/	1-800-432-1000
Capital One	https://www.capitalone.com/	1-877-383-4802
Chase	https://www.chase.com/	1-800-432-3117
Chrysler Financial	https://chryslercapital.com/	1-855-563-5635
Discover	https://www.discover.com/	1-800-347-2683
First Interstate Bank	https://www.firstinterstatebank.com/	1-855-342-3400
Fannie Mae	fanniemae.com	1-800-232-6643
Freddie Mac	freddiemac.com/about/covid-19	1-800-424-5401
Glacier Bank	https://www.glacierbank.com/	1-800-735-4371
Opportunity Bank	https://www.opportunitybank.com/	1-888-750-2265
Stockman Bank	https://www.stockmanbank.com/	1-877-300-9369
Synchrony Bank	https://www.synchrony.com/	1-866-419-4096
Toyota Financial Services	https://www.toyotafinancial.com/us/en.html	1-800-874-8822
US Bank	https://www.usbank.com/index.html	1-800-872-2657
Wells Fargo	https://www.wellsfargo.com/	1-800-869-3557



My Account Contacts

Type	Company	Phone/ email/ website	Acct Number	Payment Amount
Unemployment	MT Unemployment Insurance Claim Office	(406) 444-2545 uid.dli.mt.gov/claimants		
Mortgage or Rent Payment				
Auto Loan				
Electric				
Gas				
Water/Sewer				
Phone Company				
Internet Service				
TV Service				
Vehicle Insurance				
Home/rental Insurance				
Health Insurance				
Life Insurance				
Credit card				